

## 3.0 Medical Supplies and Equipment Orthotics and Custom Footwear Benefits and Criteria

### Orthotics Benefit Categories

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- 3.2 Limb Orthoses - Upper Extremities
- 3.3 Head - Torso - Spine Orthoses
- 3.4 Orthotic Supplies

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- 3.5 Custom Made Shoes
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- 3.7 Modifications to Stock Footwear

See the [Orthotics and Custom Footwear Benefit List](#) for a full list of eligible products, prior approval requirements and frequency limitations.

For information on policies regarding the provision of orthotics and custom footwear, please consult the Provider Guide for Medical Supplies and Equipment.

### Orthotics Benefit List

#### List Terminology

##### Item Description:

Items are listed within general and specific categories (for example: Audiology), in alphabetical order by category and item.

##### Item Code:

The 8-digit code that must be submitted to ESI Canada for billing purposes.

##### Prior Approval:

Identifies by general category, or by item within the category, whether prior approval must be obtained by the provider before dispensing the item.

### 3.1 Limb Orthoses - Lower Extremity

Item Description	Item Code	Prior Approval	Recommended Replacement Guidelines
Ankle, soft, left	99400574	Yes	Soft - Class I 1 year
Ankle, rigid, left	99400575	Yes	Rigid - Class II 2 years
Ankle, custom, left	99400576	Yes	Custom Class III 2 years
Ankle, soft, right	99400577	Yes	Soft - Class I 1 year
Ankle, rigid, right	99400578	Yes	Rigid - Class II 2 years

Ankle, custom, right	99400579	Yes	Custom Class III 2 years
Ankle foot, soft, left	99400095	Yes	Soft - Class I 1 year
Ankle foot, rigid, left	99400096	Yes	Rigid - Class II 2 years
Ankle foot, custom, left	99400580	Yes	Custom Class III 2 years
Ankle foot, soft, right	99400097	Yes	Soft - Class I 1 year
Ankle foot, rigid, right	99400098	Yes	Rigid - Class II 2 years
Ankle foot, custom, right	99400581	Yes	Custom Class III 2 years
Knee, soft, left	99400099	Yes	Soft - Class I 1 year
Knee, rigid, left	99400100	Yes	Rigid - Class II 2 years
Knee, custom, left	99400582	Yes	Custom Class III 2 years
Knee, soft, right	99400101	Yes	Soft - Class I 1 year
Knee, rigid, right	99400102	Yes	Rigid - Class II 2 years
Knee, custom, right	99400583	Yes	Custom Class III 2 years
Knee ankle foot, rigid, left	99400104	Yes	Rigid Class II 2 years
Knee ankle foot, custom, left	99400584	Yes	Custom Class III 2 years
Knee ankle foot, rigid, right	99400106	Yes	Rigid Class II 2 years
Knee ankle foot, custom, right	99400585	Yes	Custom Class III 2 years
Hip knee ankle foot, rigid, left	99400112	Yes	Rigid Class II 2 years
Hip knee ankle foot, custom, left	99400586	Yes	Custom Class III 2 years
Hip knee ankle foot, rigid, right	99400114	Yes	Rigid Class II 2 years
Hip knee ankle foot, custom, right	99400587	Yes	Custom Class III 2 years
Hip orthosis, soft, left	99400115	Yes	Soft - Class I 1 year
Hip orthosis, rigid, left	99400116	Yes	Rigid - Class II 2 years
Hip orthosis, custom, left	99400778	Yes	Custom Class III 2 years
Hip orthosis, soft, right	99400117	Yes	Soft - Class I 1 year
Hip orthosis, rigid, right	99400118	Yes	Rigid - Class II 2 years
Hip orthosis, custom, right	99400779	Yes	Custom Class III 2 years
Orthosis for hip dysplasia	99400843	Yes	2 per year
Patella tendon bearing knee, custom, left	99400588	Yes	Custom Class III 2 years
Patella tendon bearing knee, custom,	99400589	Yes	Custom Class III 2

right			years
Thoracic hip knee ankle foot (reciprocating gait mechanism), custom	99400590	Yes	Custom Class III 2 years
Repairs - Lower extremity limb orthosis	99400123	Yes	



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### 3.2 Limb Orthoses - Upper Extremity

Item Description	Item Code	Prior Approval	Recommended Replacement Guidelines
Elbow, soft, left	99400124	Yes	Soft - Class I 1 year
Elbow, rigid, left	99400125	Yes	Rigid - Class II 2 years
Elbow, custom, left	99400592	Yes	Custom Class III 2 years
Elbow, soft, right	99400126	Yes	Soft - Class I 1 year
Elbow, rigid, right	99400127	Yes	Rigid - Class II 2 years
Elbow, custom, right	99400593	Yes	Custom Class III 2 years
Finger, single digit, soft, left (specify digit)	99400132	Yes	Soft - Class I 1 year
Finger, multiple digits, soft, left (specify digits)	99400594	Yes	Soft - Class I 1 year
Finger, single digit, rigid, left (specify digit)	99400133	Yes	Rigid - Class II 2 years
Finger, multiple digits, rigid, left (specify digits)	99400595	Yes	Rigid - Class II 2 years
Finger, single digit, custom, left	99400596	Yes	Custom Class III 2 years
Finger, multiple digits, custom, left	99400597	Yes	Custom Class III 2 years
Finger, single digit, soft, right (specify digit)	99400134	Yes	Soft - Class I 1 year
Finger, multiple digits, soft, right (specify digits)	99400598	Yes	Soft - Class I 1 year
Finger, single digit, rigid, right (specify digit)	99400135	Yes	Rigid - Class II 2 years
Finger, multiple digits, rigid, right (specify digits)	99400599	Yes	Rigid - Class II 2 years
Finger, single digit, custom, right	99400600	Yes	Custom Class III 2 years
Finger, multiple digits custom, right	99400601	Yes	Custom Class III 2 years
Shoulder, soft, left	99400602	Yes	Soft - Class I 1 year
Shoulder, rigid, left	99400603	Yes	Rigid - Class II 2 years
Shoulder, custom, left	99400604	Yes	Custom Class III 2 years

Shoulder, soft, right	99400605	Yes	Soft - Class I 1 year
Shoulder, rigid, right	99400606	Yes	Rigid - Class II 2 years
Shoulder, custom, right	99400607	Yes	Custom Class III 2 years
Shoulder elbow, soft, left	99400608	Yes	Soft - Class I 1 year
Shoulder elbow, rigid, left	99400609	Yes	Rigid - Class II 2 years
Shoulder elbow, custom, left	99400610	Yes	Custom Class III 2 years
Shoulder elbow, soft, right	99400611	Yes	Soft - Class I 1 year
Shoulder elbow, rigid, right	99400612	Yes	Rigid - Class II 2 years
Shoulder elbow, custom, right	99400613	Yes	Custom Class III 2 years
Shoulder, elbow, wrist, hand, custom, left	99400591	Yes	Custom Class III 2 years
Shoulder, elbow, wrist, hand, custom, right	99400780	Yes	Custom Class III 2 years
Wrist hand, soft, left	99400140	Yes	Soft - Class I 1 year
Wrist hand, rigid, left	99400141	Yes	Rigid - Class II 2 years
Wrist, hand, custom, left	99400614	Yes	Custom class III 2 years
Wrist hand, soft, right	99400142	Yes	Soft - Class I 1 year
Wrist hand, rigid, right	99400143	Yes	Rigid - Class II 2 years
Wrist, hand, custom, right	99400615	Yes	Custom class III 2 years
Wrist, hand, finger, soft, left	99400144	Yes	Soft Class I 1 year
Wrist hand finger, rigid, left	99400145	Yes	Rigid - Class II 2 years
Wrist hand finger, custom, left	99400616	Yes	Custom Class III 2 years
Wrist hand finger, soft, right	99400146	Yes	Soft - Class I 1 year
Wrist hand finger, rigid, right	99400147	Yes	Rigid - Class II 2 years
Wrist hand finger, custom, right	99400617	Yes	Custom Class III 2 years
Repairs - Upper extremity limb orthosis	99400148	Yes	



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### 3.3 Head - Torso - Spine Orthoses

Item Description	Item Code	Prior Approval	Recommended Replacement Guidelines
Abdominal support	99400149	Yes	1 year
Cervical - soft	99400150	Yes	Soft - Class I 1 year
Cervical - rigid	99400151	Yes	Rigid - Class II 2 years
Cervical - custom	99400152	Yes	Custom-Class III 3 years
Cervical-thoracic-lumbar-sacral, rigid	99400618	Yes	Rigid - Class II 2 years
Cervical/thoracic/	99400619	Yes	Custom Class III 2 years

lumbar/sacral, custom			
Helmet - soft	99400153	Yes	Soft - Class I 1 year
Helmet - rigid	99400154	Yes	Rigid - Class II 2 years
Helmet - custom	99400155	Yes	Custom-Class III 2 years
Hernia truss	99400156	Yes	1 year
Lumbosacral spinal, soft	99400157	Yes	Soft - Class I 2 years
Lumbosacral spinal, rigid	99400158	Yes	Rigid - Class II 2 years
Lumbosacral spinal, custom	99400159	Yes	Custom-Class III 2 years
Pelvic belt	99400162	Yes	1 year
Thoracolumbarsacral, soft	99400163	Yes	Soft - Class I 1 year
Thoracolumbarsacral, rigid	99400164	Yes	Rigid - Class II 2 years
Thoracolumbarsacral, custom	99400165	Yes	Custom-Class III 2 years
Repairs - Head-Torso-Spine Orthoses	99400166	Yes	



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### 3.4 Orthotic Supplies

Item Description	Item Code	Prior Approval	Recommended Replacement Guidelines
Knee brace undersleeve	99400620	Yes	2 per year
Liner socks for orthotics	99400621	Yes	6 per year
Textile Sleeves	99400622	Yes	2 per year

### 3.5 Custom-Made Shoes

Item Description	Item Code	Prior Approval	Recommended Replacement Guidelines
Custom-made shoes	99400167	Yes	1 year
Winter overshoes (only for clients with custom footwear)	99400168	Yes	3 years
Repairs to custom made shoes	99400623	Yes	

### 3.6 Custom-Made Internal Footwear Device

Item Description	Item Code	Prior Approval	Recommended Replacement Guidelines
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Custom-made internal footwear device, left	99400169	Yes	2 years
Custom-made internal footwear device, right	99400170	Yes	2 years
Custom-made internal footwear devices, pair	99400624	Yes	2 years
Custom-made internal footwear devices, repairs	99400781	Yes	

### 3.7 Modifications to Stock Footwear

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Item Description	Item Code	Prior Approval	Recommended Replacement Guidelines
Modifications to stock footwear (this does not include the price of the shoe)	99400171	Yes	2 per 2 year
Repairs to footwear modifications	99400625		